Hiseeu

PoE Security Camera System
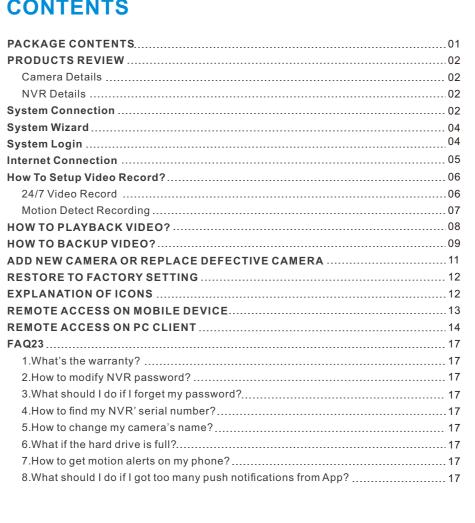
Quick Guide

CONTENTS

PACKAGE CONTENTS

8 Channel NVR

PoE Camera

CAT5e Ethernet Cable
(with RJ-45 Waterproof Connector)

Wired Mouse

Power Adapter for NVR

Ethernet Cable

HDMI Cable

Remote Control

Quick Guide

Warning Sticker

Screw
(For Hard Drive)

Screw Sets
(For Camera)

※If there is any part missing or damaged,please contact Hiseeu support.

PRODUCTS REVIEW

NVR Details

ON/OFF
PoE Video Input
Ethernet Port
DC In

VGA Output
USB Port
Audio Output
HD Output

Camera Details

LED
HD Lens
Night Vision

Installation Hole
Stand
DC In
BNC Video Output

System Connection

● Please test the camera before installation.
● Connect Cameras to NVR box by CAT5e Ethernet Cable provided.

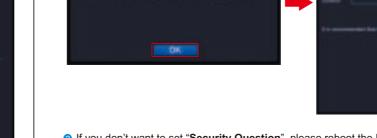● Hook NVR box to TV monitor via HDMI cable provided.

● Hook NVR box to Network via Ethernet cable provided.

● Connect NVR's mouse and power on the NVR by original power adapter

System Wizard

● Hit "No more hints" to exit system wizard.

● Mobile APP name is "XMeye", you can scan the "APP" QR Code to download it or go to Google Play/APP store to download it.

System Login

● Default password is blank (no password)

SYSTEM LOGIN

User Name: admin
Encrypted password   Forget password
Please Login

OK   Cancel

● If you don't want to set "Security Question", please reboot the NVR by press the ON/OFF button.

● If the "Cloud Status" shows "Probing DNS", please reboot NVR device by press ON/OFF button. If the problem remains, please contact the vendor.

Internet Connection

● Please connect NVR box to Router via Network Cable;
● Right-Click Mouse Navigate to Main Menu > Network > Enable DHCP;
● After that, please go to "Net Service", if the "Cloud Status" shows online, means NVR is online and ready for remote access.

How to setup video record?

24/7 Video Record

Please right-click mouse navigates to Main Menu > Record Conf.

💡 Tips:
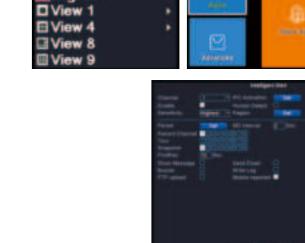① You can customize schedule recording based on your needs
② Default Setting is for Channel 1, hit "Advanced" > "Copy", Copy the settings to other channels.

💡 Tips:
① The device will be only recording when motion detected.
② Please Tick off "Mobile Reported" if you need alert push to Mobile APP
③ Default Setting is for Channel 1, hit "Advanced" > "Copy", Copy the settings to other channels.

How to playback video?

● Right-Click Mouse, hit "Playback", Or go to Main Menu > Playback

Main Menu
Startup Wizard
Quick set
Record Mode
PlayBack
IPC param.
Color Setting
Output Adjust
Logout
View 1
View 4
View 8
View 9

Motion Detect Recording

Please right-click mouse navigates to Main Menu > Alarm > Intelligent Alert > Tick of "Enable".

Main Menu
Startup Wizard
Quick set
Record Mode
PlayBack
IPC param.
Color Setting
Output Adjust
Logout
View 1
View 4
View 8
View 9

● Select Channel, Period, date, then click "OK"

Green: Regular Recording
Red: Alarm Recording

How to backup video?

● Insert your USB Device to NVR's USB port.
● Right-Click Mouse, navigates to Main Menu > System > Backup.

Main Menu
Startup Wizard
Quick set
Record Mode
PlayBack
IPC param.
Color Setting
Output Adjust
Logout
View 1
View 4
View 8
View 9

● NVR will Detect available USB device. Click "Backup",If your USB Device didn't show up, click "Detect".

● Select Record Type > Select Channel > Set the Time > Click Add

Add new camera or replace defective camera

● Please connect camera to NVR box via Ethernet cable, make sure camera and NVR are powered.
● Right-click mouse > Quick Set (Normally NVR will be configuring automatically)

Main Menu
Startup Wizard
Quick set
Record Mode
PlayBack
IPC param.
Color Setting
Output Adjust
Logout
View 1
View 4
View 8
View 9

● Select the video Files> Choose Backup format > Start.
Please choose "MP4", it's compatible with most of video player.

● If your camera still not connected, please manual add as below.
a) Click "Search", NVR will search camera with same IP segment, then select the new camera's IP address
b) Select an empty Channel for the new camera (for example #5), then click "Add"
c) After configuration successful, click "Apply" to save settings then click "Exit".

Restore to Factory Setting

Please right-click mouse navigates to Main Menu > Advanced > Restore.

Main Menu
Startup Wizard
Quick set
Record Mode
PlayBack
IPC param.
Color Setting
Output Adjust
Logout
View 1
View 4
View 8
View 9

Tick of "Select all" > Click "OK"

Explanation of Icons

CAM01	Channel's Name		Motion Detected(Default)
	Recording		Play the video recorded for latest 5 minutes
	Mute/Unmute		Face Detected(Display only after enabling)
	Human Shape Detected(Default)		Video Feed Lines Detected(Display only after enabling)
			Camera Blocked Detected(Display only after enabling)

	PlayPause		Reverse to play
	Stop		Play in slow motion
	Fast Reverse		Fast Forward
	Previous Frame		Next Frame
	Previous Video		Next Video
	Repeat to play all the videos recorded on the selected day		Full Screen
	Start/End video cutting		Backup

Remote Access on Mobile Device

Download Mobile APP "XMeye" from "Google Play" or "APP Store".

XMeye   iOS   Android

● Open the APP and follow on screen instruction to register an account by your email.

Device Name:
Name Your Device as You Like.
Serial Number:
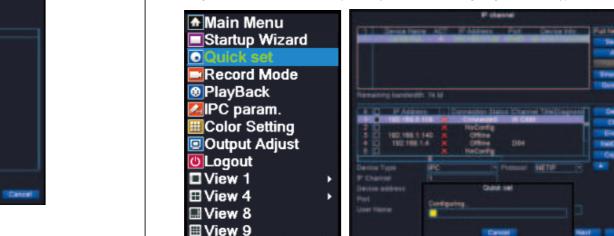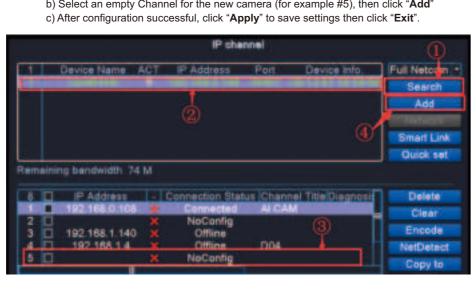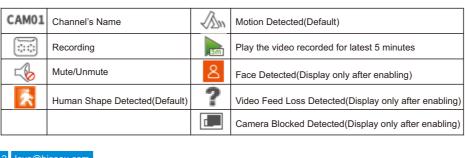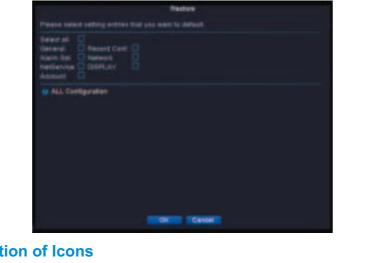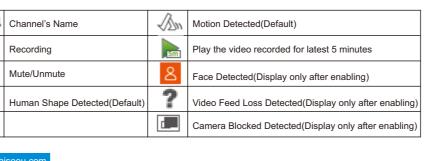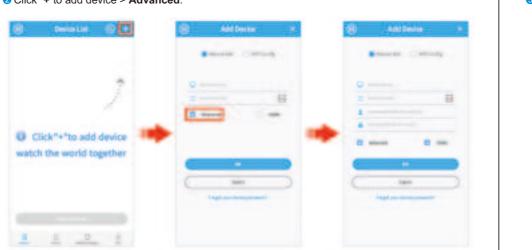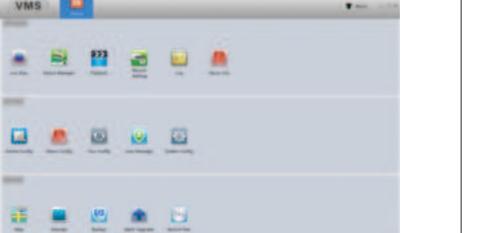Click the "Scan" icon to Scan NVR's QR Code. (Navigate to Main Menu > Advanced > Version)
User Name:
admin
Password:
Input your NVR login password.

Remote Access on PC Client

Please contact vendor for PC Client download Link and video instruction.
● Download PC Client "VMS" and installed.
● Remain the default User Name and Password, Click "SIGN IN".

VMS

● Click "+"to add device > Advanced

● Click"+"to add device watch the world together

● Navigate to "Device Manager".

● Manual Add:

● Navigate to Home > Live View.

Device Name:
Name Your Device as You Like.
Serial Number:
Click the "Scan" icon to Scan NVR's QR Code. (Navigate to Main Menu > Advanced > Version)
User Name:
admin
Password:
Input your NVR login password.

FAQ

Q1. What's the warranty?
All of our products with 2-year warranty, any difficulties please contact the vendor.

Q2. How to modify NVR password?
Please Right-Click Mouse Navigates to Main Menu > System > Account > Modify Password.

Q3. What should I do if I forget my password?
* Please Click Forget Password > Forget Answer, you will get the "CAPTCHA" QR code
* Open the mobile APP "XMeye", click "≡" icon > Forget Your Device Password (FIND PWD).
* Scan the "CAPTCHA" QR code, you will get a super passcode.
* Use the super passcode to login your device and modify password. (If device ask for old password, let it blank)

Q4. How to find my NVR' serial number?
Please right-click mouse navigates to Main Menu > Advanced > Version.

Q5. How to change my camera's name?
Please Right-Click mouse navigates to Main Menu > System > Display > Channel Title "Set".

Q6. What if the hard drive is full?
Hard drive will overwrite itself when it's full. You also can format hard drive by navigate to Main Menu > Advanced > HDD Info > Format.

Q7. How to get motion alerts on my phone?
* Please make sure "Motion Detect" was setup properly and enabled "Mobile Report" (Refer to Motion Detect Recording in Page 07).
* Open "XMeye" mobile App, navigate to Alarm > Alarm Push > Enable "Allow Notifications".

Q8. What should I do if I got too many push notifications from App?
* Please right-click mouse navigates to Main Menu > Alarm > Intelligent Alert.
* Customize "Sensitivity", "Region" and "Period" settings, set alerts for certain areas and period to reduce unnecessary alerts.